

We are closely monitoring the COVID-19 situation to ensure we're doing the right thing for the health and safety of our employees, customers, and community. Our number one priority is safety for everyone.

As you know, collection of recycling and solid waste is considered an essential service for communities across the nation. Therefore, we will continue to operate during the Covid 19 pandemic in order to help protect and serve the public. We are closely monitoring advice from public health experts and government officials, as well as following guidance from the CDC.

Your help during this time is greatly appreciated. If you are a residential trash and recycling customer, please help our crews by remembering to...

- **Securely tie all bags of trash.** No loose trash.
- Please do not exceed the 130 gallons limit and no more than 6 bags. (**For all Apartment Valet Residents, please refer to the specific guidelines for your community*)
- Stay within the 35 lb. weight limit to each bag of materials.
- Disinfect the handle on your trash bin and wash your hands before and after handling your bin.
- If you or someone in your household has the virus or symptoms of the virus, we ask that you do not put your trash out for one week. Please allow your trash to sit inside or outside your trash can for at least five days without touching it.

We appreciate all of our BTVR customers and would like to thank you for your patience and for your efforts to help us slow the spread of this unprecedented virus. We also would like to ask that you pray with us for our leaders, all of those affected in our community and great nation, as well as for the safety, health, and recovery for those already impacted.

God bless you all,

David & Jennifer Sparks